

Frequently Asked Questions (FAQ)

Elliot and Hill Residential Surveyors - South Wales

1. What is a RICS Residential Surveyor?

A RICS Residential Surveyor is a professional member of the Royal Institution of Chartered Surveyors (RICS), qualified to provide expert advice on property matters, including surveys and valuations.

2. What services do you offer in South Wales?

We provide a range of services, including Homebuyer Reports, Building Surveys, and Valuations. Our services are tailored to help clients make informed decisions when buying, selling, or managing residential properties.

3. What is a Homebuyer Report?

A Homebuyer Report is a mid-level survey designed to give an overview of the property's condition. It highlights any major issues that could affect the value of the property, such as structural problems, damp, or necessary repairs.

4. What is the difference between a Homebuyer Report and a Building Survey?

A Building Survey, also known as a full structural survey, is more comprehensive than a Homebuyer Report. It provides a detailed analysis of the property's structure and condition, suitable for older or larger properties, or those with significant alterations.

5. How do I know which survey I need?

The type of survey depends on the property's age, condition, and any concerns you may have. We recommend contacting us for a consultation to discuss your specific needs and to help you choose

the most appropriate survey.

6. How long does a survey take?

The time required for a survey depends on the property's size and type. Typically, a Homebuyer Report takes around 2-3 hours, while a Building Survey may take up to a day. We aim to deliver the report within 5-7 working days after the survey.

7. How much does a survey cost?

The cost of a survey varies depending on the type of survey, the property's size, and location. Please contact us for a personalised quote based on your specific requirements.

8. Do you cover all areas of South Wales?

Yes, we cover all areas of South Wales, including Cardiff, Swansea, Newport, and the surrounding regions. We are familiar with the local market and property types.

9. How do I book a survey?

You can book a survey by contacting us via phone or email. Our team will guide you through the process, answer any questions you may have, and arrange a convenient time for the survey.

10. What qualifications do your surveyors have?

All our surveyors are RICS accredited, with extensive experience in residential property surveys. They adhere to the highest standards of professionalism and ethical conduct.

11. Can I attend the survey?

Yes, clients are welcome to attend the survey. However, please inform us in advance so that we can make necessary arrangements.

12. What should I do if the survey reveals issues?

If the survey identifies issues, we can provide further advice on the implications and potential costs. You may use the report to negotiate the purchase price or ask the seller to address the issues before proceeding.

13. Do you offer post-survey support?

Yes, we offer post-survey support to help you understand the findings and implications of the report. Our team is available to discuss any concerns or queries you may have.

14. How can I contact Elliot and Hill Residential Surveyors?

You can reach us via:

Phone: 01234 567890

Email: info@elliottandhill.co.uk

Address: 123 High Street, Cardiff, CF10 1AA, South Wales

15. What are your business hours?

Our business hours are Monday to Friday, 9:00 AM to 5:30 PM. We are closed on weekends and public holidays.